

# Prospect Call Form

**\*\* Be in good comm! Do not be robotic! Be interested, compassionate and caring!! \*\***

NAME:

SPOUSE:

PET'S NAME:

Breed:

Weight:

Address:

Phone number:

Alternate number:

Email address:

Disease description:

Date of Call: \_\_\_\_\_

Follow up call: \_\_\_\_\_

Follow up call: \_\_\_\_\_

CANCELLED/POSTPONED:

Reason: \_\_\_\_\_

- Advised Dr.     received ack from Dr.  
 Updated appointment form on website

Referred by: WEB

VET

YELP!

PC

RC

Euthanasia	
Aftercare	
Paw Print	
After hours	
Travel fee	
QoL/Hospice	
Assistant fee	
ACO visit	
Total	

- Call logged in Calls log
- Correct quote given
- OK to lift?
- Gate code? Special instructions?
- anything to make things easier?
- Hugs to pet
- Appointment form filled out/Confirmation email sent
- Mileage done
- Text doctor
- Enter in Cal
- received ack from Doctor
- Client forms filled out and received
- If ack from doctor not received, hat pass to next CCS
- If not closed:
- follow up email if not closed with info on:
- website, pain, QoL, etc...
- 2nd follow up email date: \_\_\_\_\_(you care)

Appointment date/time:

Notes (continue on back as need be):